TLTV Products & Services

Enjoy a better TV experience today with Twin Lakes! TLTV gives you the best television entertainment at great low prices.

All Digital packages come with:

1. **Caller ID on TV Screen with Message Indicator**
   (Must have Caller ID feature on phone plan)

2. **Interactive Program Guide**
   Puts entertainment control in the palm of your hand.

3. **40+ Music Choice Digital Audio Channels**

4. **Your favorite music, all commercial free, 24 hours a day!**
   - Music Choice additional $20.99/month for business.
   TLTV gives you the best entertainment by offering over 40 music channels for your listening pleasure.

Expanded Digital Package $60.99/month

- 100+ digital channels including over 40 Music Choice channels
- Premium channels available (Additional Monthly Fee)
- Includes local channels

Digital Basic Package $24.99/month

- 20+ digital channels
- Includes local channels

Choose your Extras:

- **Worry Free Wiring Plan** - $3.49/month
  As a cooperative member, you have the option to add the Equipment Lease/Wire Maintenance option to your bill. This covers you in the case that the wiring in your location gets damaged.
- **Additional Remote Control** - $25.00 Each
- **VUDU** - If it's out on DVD, chances are you can watch it today on VUDU. Stream hundreds of new releases before they're out. Access to Movies, Facebook, Wikipedia, and more are at your fingertips.

Family & Special Interest Packages

Subscribers to the Expanded Digital Package can add Family and Hispanic packages to target your special interests. From children's programming to sports to movies, you'll find the channels to fit your family's needs.

Family Package $6.99/month

- 215 Fox Sports 2
- 216 NFL Network
- 221 Investigation Discovery
- 222 Destination America
- 223 Discovery Science
- 224 Discovery Military
- 225 Biography
- 226 H2
- 227 Crimes & Investigation
- 228 Military History A&E
- 229 Cooking
- 230 Discovery Fit & Health
- 231 Heartland
- 232 Sportsman
- 233 Fox Business
- 234 CLOO
- 235 Hallmark Movies
- 236 Inspiration
- 237 UP
- 239 G4
- 240 DIY

Hispanic Package $6.99/month

- 111 Discovery Español
- 115 Discovery Español Kids
- 116 CineMexicano
- 117 Fox Deportés
- 118 La Familía
- 119 Latelé Novella
- 120 Sorpresa

Premium Channel Options	Price/Month
6 HBO Channels	$12.99
5 Showtime, Flix, 2 TMC channels	$10.99
4 Cinemax	$6.99
6 StarZ, Encore, Westerns, Action Love Stories, WAM, True Stories, Mystery	$9.99

Premium Combo Packages	Price/Month	# of Channels
HBO/Cinemax	$17.95	10
HBO/Cinemax/StarZ/Encore	$24.95	23
Showtime Unlimited/Cinemax/HBO	$25.95	18
StarZ/Encore/Showtime	$19.95	21
HBO/Cinemax/Showtime/StarZ/Encore	$33.95	31

High Definition Channels $9.99/month

You won't believe the detail when you watch your favorite shows broadcast in high definition with high quality Dolby Digital surround sound. Enjoy stunning pictures up to five times sharper than standard service!

Whole Home Digital Video Recorder (DVR) $5.99/month

Do you enjoying watching TV on your own time and at your own convenience? With DVR you have unlimited possibilities. You have the capability to record, pause, rewind, skip through commercials, and pause live TV. You're in control; never miss that program that all your friends are talking about.

Bundle & Save

TV, Internet and Phone - all on one simple bill.

Simple Bundle $69.99/month

- Local Phone Service
- TLTV Basic Package
- Internet 1.0/256
- 100 Minutes Long Distance

Super Bundle $119.99/month

- Local Phone Service
- TLTV Expanded Package
- Internet 4.0/1.0
- Caller ID
- 100 Minutes Long Distance

Premium Bundle $137.99/month

- Local Phone Service
- TLTV Expanded Package
- High Definition Channels (HD)
- Internet 8.0/1.0
- Caller ID
- Enhanced Call Waiting
- 100 Minutes Long Distance

Grand Bundle $149.99/month

- Local Phone Service
- TLTV Expanded Package
- Family Channels
- High Definition Channels (HD)
- Internet 12.0/1.0
- Caller ID
- Enhanced Call Waiting
- 100 Minutes Long Distance

Grand Plus Bundle $157.99/month

- Local Phone Service
- TLTV Expanded Package
- Family Channels
- High Definition Channels (HD)
- Internet 16.0/1.0
- Caller ID & Enhanced Call Waiting
- 100 Minutes Long Distance

Worry Free Plans

- Router Maintenance - $4.99/month
- Modem Maintenance - $2.99/month

- (Our Worry Free Plan protects your Twin Lakes supplied modem or modem/router.)

High-Speed Internet packages to suit your needs

Residential

1.0/256	$29.99/month
4.0/1.0	$39.99/month
8.0/1.0	$49.99/month
12.0/1.0	$59.99 /month
16.0/1.0	$69.99 /month
25.0/2.0	$89.99 /month
50.0/3.0	$109.99 /month

Business

1.0/256	$34.99/month
4.0/1.0	$44.99/month
8.0/1.0	$54.99 /month
12.0/1.0	$64.99/month
16.0/1.0	$74.99/month
25.0/2.0	$94.99/month
50.0/3.0	$114.99/month
100.0/50.0	$149.99/month
250.0/100.0	$199.99/month
1000.0/1000.0	$499.99/month

May not be available in all areas.

What is VUDU?

VUDU is a leading HD on-demand movie service available as an application on your Entone device. Watch VUDU right on your TV – no PC required!

World's Largest HD Movie Catalog: With over 20,000 movies available on-demand in streaming 1080p, VUDU offers you the world's largest HD movie catalog.

The Only 1080p On-Demand: VUDU is the only on-demand movie service that delivers eye-popping 1080p quality video – the same as Blu-ray – directly to your HDTV.

Dolby Digital Plus 5.1 Surround Sound: VUDU is the only on-demand movie service that delivers immersive 5.1 surround sound. We do this using Dolby's state-of-the-art Dolby Digital Plus technology.

New Movies the Same Day as DVD: watch new movies on VUDU the same day they're available on DVD.

No Subscription: No monthly subscriptions required!

The Best of the Web – Right on Your TV: VUDU incorporates the best movie sites on the Internet, including Rotten Tomatoes and Wikipedia, right into the interface – find the right movie without a PC!

What's Required?

1. A TV and an Entone device that supports the VUDU service.
2. A live, broadband Internet connection of 1 megabit per second (Mbps) or faster.

Note: If your Internet connection is behind a firewall, please consult with your network administrator in order to determine the necessary network configurations for accessing VUDU.

VUDU Quick Start

If you are ready to get started with VUDU, please follow these instructions:

1. Connect your Entone device to the Internet following the Entone user guide instructions
2. Press the blue button on your Entone remote control to launch VUDU
3. Select VUDU Movies and press OK
5. Enter your email address Note: you must have access to this email address to activate VUDU
6. Follow the on-screen instructions to activate a new account
7. Enjoy!

For additional information about VUDU, please continue reviewing the rest of this manual.

Activating VUDU

Before activating VUDU, please confirm that your Entone device is connected to the Internet.

1. Press the blue button on the Entone remote control or press the Menu button on the remote and select VUDU Movies
2. You will be presented with a Welcome screen
4. Enter your email address (note: you must have access to this email address to activate VUDU)
5. Follow the on-screen instructions to activate a new account

Exploring VUDU

Whether you're looking for a specific movie or don't know what you want to watch, the VUDU home page offers you the easiest way to navigate VUDU. The movies on the home screen are selected by VUDU to be some of the most interesting, most talked about and biggest box office movies new to the VUDU service.

Browse Catalog

Select the "Browse" tab from the main page to dive deeper into VUDU's extensive library of movies and shows. You can explore the entire VUDU library or narrow your selection by using the various filter options.

Collections

- Showcase
- TV Networks
- Recommended
- Most Watched – See which movies were popular on VUDU last week. Filter this list to see just the movies you want. For more information on filtering, go to the "Browse" section.

My VUDU
Find all of your VUDU movies and TV shows that you have rented or own.

My VUDU > Info & Settings
Manage your VUDU account and set Parental Controls to limit access to certain content.

How to use your Whole-Home DVR:

Record Live TV
Record the show you are watching by pressing the **Record** button. The show will be recorded until it is scheduled to finish. To manually stop the recording before it is scheduled to finish, press **Stop**.

Manage DVR Recordings
To access your DVR recordings, press **Menu** on the remote and arrow to select DVR. Here you can view current and future recordings, edit and cancel recordings, sort and prioritize recordings, schedule future events and timers, and review your DVR history.

View Recordings
a) Arrow **Down** and highlight **Recordings** on the left menu and press **OK**. Next you have the option to sort your recordings by **All, Date, Title, Channel** and **Viewed/Not**.
b) Arrow **Right** and highlight the recording you want to view and press **OK**.
c) For a recording in progress, arrow **Up/Down** and highlight **Play Recording, Lock, or Stop Recording**.
d) For completed recordings, arrow **Up/Down** and highlight **Play Recording, Lock, Delete Recording**, or **Edit Series Recording** and press **OK**.

Create a Series Recording
a) Use the Guide to navigate to the show you want to record. Highlight the show and press **OK**.
b) Highlight the option **Record Series** and press **OK**. Press **OK** again and highlight **Edit Series Recording** and press **OK**. This menu allows you to choose if you want to record **All** or **New Only** episodes to skip re-runs. You can also edit start and stop times for a series recording.

Delete a Show
a) Press the **PVR** button on your remote control to launch the **DVR** menu.
b) Navigate to the show you want to delete. Highlight **Delete Recording** and press **OK**. This option is available only on the DVR digital boxes. You cannot control Live TV from remote digital boxes.

Pause, Rewind and Fast Forward a Show
a) Press **Pause** on your remote control to pause the program. Programs can be paused for up to 30 minutes as long as the current channel is not changed.
b) To resume watching the program, press **Play**.
c) Press **Rewind** to reverse live TV or a recorded program.
d) Press **Rewind** repeatedly to change the rewind speed by 2, 15, 50, or 300 times. **Rapid Rewind** will reverse live TV 60 seconds.*
e) Follow the same process to **Fast Forward** live TV that has been paused.*
f) Press **Stop** on your remote control to return to Live TV.

*Rapid Fast Forward and Rapid Rewind are not available on all DVR boxes and on all remote controls.

Control Live TV

This option is available only on the DVR digital boxes. You cannot control Live TV from remote digital boxes.

a) Press **Pause** on your remote control to pause the program. Programs can be paused for up to 30 minutes as long as the current channel is not changed.
b) To resume watching the program, press **Play**.
c) Press **Rewind** to reverse live TV or a recorded program.
d) Press **Rewind** repeatedly to change the rewind speed by 2, 15, 50, or 300 times. **Rapid Rewind** will reverse live TV 60 seconds.*
e) Follow the same process to **Fast Forward** live TV that has been paused.*
f) Press **Stop** on your remote control to return to Live TV.

*Rapid Fast Forward and Rapid Rewind are not available on all DVR boxes and on all remote controls.

Schedule Event

a) Scheduling an event is ideal when you want to record or watch only a portion of a program on a reoccurring basis.
b) Arrow **Down** and highlight Schedule Event on the **Left Menu** and press **OK** The Scheduled Events screen lists all the information about the start and end time, date and the correct channel for your program. If anything is not correct, highlight the incorrect item and press **OK**.
c) Arrow **Up** or **Down** to enter the correct information and press **OK**. **Set the Event**
d) Arrow **Down** and highlight Type and press **OK**. The highlight will become **Left/Right** arrows.
e) Arrow **Left** or **Right** until you see the event type you want (**Recording, Autotune, Reminder**), then press **OK**.

NOTE: The **Set Recording** option will be available to DVR subscribers only.

Set Event Frequency

a) Arrow **Down** and highlight Freq and press **OK**. The highlight will become **Left/Right** arrows.
b) Arrow **Left** or **Right** until you see the frequency you want (**Single, Weekly, M-F, Every Day**), then press **OK**.
c) Arrow **Down** and highlight **OK** on the Schedule Event screen and press **OK**. You will be returned to DVR **Menu** and press **Exit** to return to the **Guide**.

Record History

Arrow **Down** to **Record History** and press **OK**. Arrow **Down** the list to see the log of the past 25 DVR events that were started, stopped, skipped, or deleted.

Protect Your Recordings

You can protect your recordings by clicking the red **DVR** button or selecting **DVR** in the menu. Select **lock** and this will keep it from being deleted.